

Other Sites

Our Site contains links to other websites owned and operated by third parties. The third parties who operate these sites may treat the collection, use and disclosure of personal information differently than we do. This could be the case even for those websites that carry Canine Conduct's or its affiliates' trade-marks or logos or which are framed by this website. We therefore encourage you to review the privacy policies of these websites before disclosing your information to any third party. Canine Conduct is not responsible for the data collection, use and disclosure practices of companies or organizations to which our Site may provide links.

How can you Access or Correct Your Personal Information?

Canine Conduct has established and maintains a file or files of personal information for its Customers and Users providing personal information to Canine Conduct. Your file(s) will be kept by Canine Conduct and will be accessible at Canine Conduct Training Solutions 7778 Sturgess Road, Black Creek, BC, V9J 1G7. Only Canine Conduct employees, agents and man dataries who need to access your file(s) in the course of their duties will have access to your file(s).

If you wish to access or request us to correct your personal information, please e-mail your request to Privacy Relationship Manager to info@canineconduct.ca or write to Privacy Relationship Manager, Canine Conduct Training Solutions, 7778 Sturgess Road, Black Creek, BC, V9J 1G7. Some information may not be accessed in certain circumstances, for example if it contains personal information of other persons or for legal reasons.

Changes to this Privacy Policy

Canine Conduct reserves the right to change this Privacy Policy from time to time. If Canine Conduct makes a change, this Privacy Policy will be updated accordingly. We recommend that you review this Privacy Policy periodically so that you are aware of any changes. If we make a material change to this Privacy Policy we will make reasonable efforts to notify you. For example, your continued consent to our collection, use and disclosure of your personal information or your continued use of our Site following the notification or posting of any changes to this Privacy Policy shall constitute your acceptance of these changes.

If you have any inquiries, complaints, questions or requests regarding this Privacy Policy, please send an e-mail to Privacy Relationship Manager at info@canineconduct.ca or write to Privacy Relationship Manager, Canine Conduct Training Solutions, 7778 Sturgess Road, Black Creek, BC, V9J 1G7. This Privacy Policy was last modified on September 15, 2006.

Transfer of Personal Information to Third Party Goods and Services Providers. Canine Conduct employs third party vendors, service providers, and suppliers to perform various functions on our behalf, such as fulfilling orders, processing credit card payments, debt collection, removing repetitive information from customer lists, analyzing data, and hosting and maintaining databases. These organizations may have access to personal information to the extent needed to perform their functions, but they may not use it for other purposes, such as marketing their products and services to you or providing your information to third parties.

Disclosures attendant to a Merger or Acquisition. If Canine Conduct or its assets are acquired by another company, your personal information may be disclosed to the acquiring company to allow it to fulfill your order or provide the services or information that Canine Conduct would otherwise provide to you and generally to carry on the Canine Conduct business. We may also use and disclose your personal information to parties connected with the contemplated or actual financing, insuring, sale, assignment or other disposal of all or part of our business or assets, including for the purposes of determining whether to proceed or continue with such transaction or business relationship or fulfilling any records or other reporting requirements to such parties. We will require such parties to treat your personal information in accordance with this privacy policy and to use and disclose it only for the purposes for which it was collected.

How Do You Consent To Our Use of Your Personal Information as Described in this Privacy Policy?

By providing us with your personal information, you consent to our collection, use and disclosure of that information as described in this Privacy Policy as amended from time to time or as described at or before the time of collection, use or disclosure, as the case may be. If you do not want your personal information to be collected, used or disclosed in this manner, please do not submit your personal information to us or exercise opt-out procedures described above or as may be offered at the time of collection. If you have submitted personal information to us and wish to withdraw your consent to its retention, use or disclosure, please send an e-mail to info@canineconduct.ca or write to Privacy Relationship Manager, Canine Conduct Training Solutions, 7778 Sturgess Road, Black Creek, BC, V9J 1G7 or call Local: 250-898-3173, (Monday to Friday 9 - 5 pm PST). You may withdraw your consent, subject to legal or contractual restrictions and reasonable notice.

Where permitted or required by law, Canine Conduct may collect, use or disclose your personal information without your consent, for example in response to a court order or subpoena, to comply with a legally permitted inquiry by a government agency or to collect a debt you owe us.

Does the Canine Conduct Site utilize Cookie Technology?

No.

How does Canine Conduct Protect Personal Information?

Canine Conduct takes reasonable measures to protect the personal information it collects, uses, stores or discloses. We have implemented physical, technological and organizational procedures designed to protect the integrity and security, and to ensure the appropriate use, of your personal information. These procedures are appropriate to the nature, sensitivity and format of the personal information collected, used, stored or disclosed by Canine Conduct.

Given that unencrypted electronically transmitted data is not secure, we make no warranties as to the security of any information that you submit electronically, which you do at your own risk. However, Canine Conduct takes precautions to ensure the security of any personal information submitted by Users on-line once it is received by Canine Conduct.

Privacy Policy

For our dog training business, Canine Conduct Training Solutions ("Canine Conduct" or "we") holds classes, private consultations as well as a website at www.canineconduct.ca ("Site"). We are committed to protecting the personal information of persons visiting our facilities ("Customers") and users of our Site ("Users"). To that end, we offer this Privacy Policy to inform our Customers and Users (referred to individually, or collectively, as "you") of how we collect, use and disclose your personal information. Canine Conduct will take reasonable steps to protect your personal information in accordance with this Privacy Policy and applicable law. This Privacy Policy does not apply to personal information of employees of Canine Conduct.

What is Personal Information?

Personal information means information about an identifiable individual and includes, among other things, a person's full name, address, telephone number, date of birth, email address, and the services purchased by an identifiable individual.

When Do We Collect Personal Information?

Canine Conduct collects personal information from you when you voluntarily submit that information to Canine Conduct for example: when you register for a class session or a private consultation.

How Do We Handle Information from Children?

Please note that Canine Conduct has no intention of collecting personal information from individuals under the age of majority, which is 18 or 19 depending on your province or territory ("children"). Where appropriate, we will instruct children not to provide such information to us. If a parent becomes aware that a child has provided us with personal information, we ask that the parent or legal guardian of the child contact us by sending an e-mail to info@canineconduct.ca or writing to Privacy Relationship Manager, Canine Conduct Training Solutions 7778 Sturgess Road, Black Creek, BC, V9J 1G7 or calling Local: 250-898-3173 (Monday to Friday 9 - 5 pm PST) to request that this information be deleted from our records.

How Do We Use Personal Information?

Use of Personal Information for our Internal Business Purposes. Canine Conduct uses the personal information you provide for the purposes for which it was provided, for example, to register you and your dog for class; to record your training progress; to collect debts and recover overdue service fees; to notify you that you have won a contest or draw; to respond to your inquiries; or to contact you or send you information about additional services available to you. Canine Conduct also uses your personal information to administer and manage our business, to improve our Site and to better understand your needs and to improve the products, benefits, and services that Canine Conduct may offer to you.

Use of Personal Information for Canine Conduct's Direct Marketing. We may also use your personal information to contact you about products and services, special offers and upcoming promotions or events offered by Canine Conduct our affiliates, or our marketing partners that we think may be of interest to you ("direct marketing"). Note that although our direct marketing may include offers or marketing materials from third parties, we do not share your personal information with these third parties. If you would prefer that Canine Conduct not use your personal information for direct marketing, you may opt out of such uses and/or disclosures by (a) checking the appropriate "Opt Out" box in any applicable email, or (b) sending an email to: info@canineconduct.ca, or (c) writing to: Privacy Relationship Manager, Canine Conduct Training Solutions, 7778 Sturgess Road, Black Creek, BC, V9J 1G7 or (d) calling Local: 250-898-3173 (Monday to Friday 9 - 5 pm PST). Once you have opted out, your subsequent registration for our direct marketing services and promotions such as our "upcoming classes" notification, or our draws and contests may void, temporarily or permanently, your prior elections to opt out of receiving direct marketing communications from Canine Conduct. Please consult the applicable rules of the promotion or service before participating.